

# **Cincinnati Sports Club Guest Policy**

## Guest Access to the Club

To best balance the desired needs of the membership to share the Club experience while not overcrowding campus or affecting the member first experience, the following guest policy is in place for all guests regardless of age:

- \$15 daily guest fee for ages 3 and older.
- No charge for guests ages 2 and younger.
- All Guests Must Register Inside.
- Same guest can visit the Club 12 times in a 12-month time period.
- Weekends at the outdoor pools beginning May 31 through September 1 will have dynamic scheduling for outdoor pool guests with advanced guest pre-registrations required for both the adult only pool and the main pool (the busier the weekend the fewer guest slots available).

#### See below for FAQ.

- No Outdoor Pool Guests Memorial Weekend (Friday Monday), July 4 and September 2.
- Single members may bring 1 guest per visit. Couple/Family memberships may bring 2 guests total per membership per visit. Additional guests may be approved in advance by the Club Manager a minimum of 48 hours prior to the requested visit.
- Holiday block-out dates will be announced for indoor and/or outdoor guests.
- The guest will have the same club access as the member and their membership type.
- All guests must present a photo ID upon registration. Guests must sign a waiver of liability and register at the front desk prior to using the Club facilities.
- Member guests under the age of 18 are required to have a parent/guardian signature on the daily guest waiver.

Members who have their monthly dues automatically paid through ACH/checking account auto withdrawal will receive one free guest per month.

## **Dynamic Scheduling Frequently Asked Questions**

# What is dynamic scheduling of outdoor pool guests?

A scheduling system that will limit the number of outdoor pool guests on weekends, allowing members to enjoy the outdoor pool while sharing the experience with their family and friends. All weekend outdoor pool guests must register in advance through the Club app, member website portal or by calling the Club. The busier the weekend, based on historical data, the fewer the number of guest spots that will be available.

There will be a dynamic number for guests ages 21 and older and 20 and younger.

#### What is considered the weekend?

Friday, Saturday and Sunday.

## Can I bring guests on Memorial Day or Memorial Weekend to the outdoor pools?

Friday, May 24 through Monday, May 27 is a holiday guest block out weekend at the outdoor pools. The outdoor pools will be for members only. Indoor guests will be welcome.

## How do I pre-register my outdoor pool weekend guest?

Registration will be available through the Club app, member online portal or by calling the Club. You will be billed a nonrefundable guest fee at the time of reservation. Members who are redeeming a free guest reward will have their account credited within 7 days of the guest visiting the Club.

- Click on Programs
- Under Category Select Guest Registration

# When can members pre-register their outdoor pool weekend guests?

Registration will open on Monday two weeks prior to each weekend. For example, weekend of May 31, June 1 & 2 should open up on Monday, May 20. Refresh the app for registration.

# How many guests can members bring to the Club?

Single memberships may bring 1 guest.

Couple & Family memberships may bring up to 2 guests per membership.

Pre-authorization from the Club Manager will be required for additional guests a minimum of 48 hours prior to the requested visit.

The same guest may visit the Club 12 times in a twelve-month period.

# If I have a guest pass to use for my outdoor pool guest, do the policies and pre-registration requirements apply to me?

Yes. A guest pass simply removes the guest fee charged for the day. You can pre-register your guest and present the guest pass at the time of guest registration. Members who are redeeming a free guest reward will have their account credited within 7 days of the guest visiting the Club.

# What happens if their pre-registered outdoor pool guest cannot come to the Club?

Members will be charged at the time of the pre-registration of their outdoor pool weekend guest during dynamic weekend scheduling. No charges will be credited if your guest is not able to visit.

#### Are the number of outdoor pool guests limited during the week?

No. There is no dynamic scheduling of outdoor pool guests Monday – Thursday. Guests are limited based on your membership level.